



# THE MCBOSS BUZZ



## What's New – What's Now – What's Happening In addition, how it affects you!

### Important Message To Our Customers!

**Eligible NJ SNAP Recipients:** To help you buy food during this public health crisis, eligible SNAP recipients received an extra SNAP benefit for March, April, May and June. *This extra SNAP benefit is being extended to your July issuance.* The amount of SNAP issuance is the difference between your regular SNAP benefit and the maximum benefit for your family size.

**If you already receive the monthly maximum benefit, you will not be eligible for this extra payment.** For example, for a family of one, the maximum benefit is \$194 per month. If your regular benefit is \$16 for the month, your extra benefit will be \$178. This extra benefit is added directly to your Families First EBT card.

If you want to check your balance before you go to the grocery store, visit [www.NJFamiliesFirst.com](http://www.NJFamiliesFirst.com) where you can view your current **card balance** and **transaction history**, or go to an ATM and check your balance there. You also can call customer service at 1-800-997-3333. The call center may be experiencing higher call volumes, so please be patient.

**Work First New Jersey Cash Assistance Recipients:** Work First New Jersey cash assistance recipients who are due for their case to be redetermined for June 1st or July 1st will automatically get a 60-day extension. MCBOSS eligibility staff will be contacting you via telephone to complete your redetermination interview throughout the month of July. You **do not** need to come into the office

**Eligible NJ Emergency Assistance Recipients:** If you are currently receiving Emergency Assistance benefits you will be permitted to continue receiving such services until July 31, 2020 unless you voluntarily leave your placement or violate any shelter/hotel rules. Doing so will jeopardize your continuation of benefits.

### Opening to the Public Coming Soon!

Mercer County Board of Social Services is planning to open in the near future. While we maintain servicing all of your needs remotely we are looking forward to safely opening to the public as soon as possible!

Visit our website [www.mcboss.org](http://www.mcboss.org) frequently for the latest MCBOSS news and important community notices.

Online at [www.mcboss.org](http://www.mcboss.org) is also where you are able to make updates and changes to your case **without coming into the agency**, find links with information on TANF, GA, SNAP, Child Support, Medicaid and more like applying for benefits. At [www.mcboss.org](http://www.mcboss.org) you will also be able to get answers to many of your questions, print important **forms** needed to report a change/update, discover information available in your community and throughout the state of New Jersey.

You do not need to come into the office to apply, renew or provide documentation for benefits:

- Look for the drop box located at the front door of MCBOSS located at 200 Woolverton Street, Trenton, New Jersey 08650.
- Send information or verification to MCBOSS via fax at (609) 394-6638
- Email MCBOSS at [mcboss@mcboss.org](mailto:mcboss@mcboss.org) or
- Call us toll free at 1 (800) 564-1595 or (609)989-4320
- Visit our website [www.mcboss.org](http://www.mcboss.org)

### I lost my job. Where can I get help? The New Jersey COVID-19 Information Hub

Losing your job can be overwhelming and stressful, but you are not alone. As a result of COVID-19, many New Jerseyans are stressed about paying bills and putting food on the table. Visit <https://covid19.nj.gov/work>, this page will help you connect to benefits and resources you need while you are trying to safely get back to work, as well as some tips for coping with the stress of losing a job. For more information, call "211".

## CONTACT NUMBERS

Consumer Information-All Programs

(609) 989-4320

Adult Protective Services &

Adult Social Services

(609) 989-4346 or (609) 989-4347

Americans with Disabilities Act Coordinator

(609) 656-6301

Child Support-General Information

1-(877) NJKIDS1 (1-877-655-4371)

Emergency Assistance, Family Planning &

Early Periodic Screening and Treatment Programs

(609) 989-4451

Homeless Hotline

(609) 989-4320

After Hours Dial "211"

Fraud Tip Line

(609) 989-4400

Work First NJ Case Management Unit

(609) 989-6248

Toll Free Information-All Programs

1-(800) 564-1595

Fax (609) 394-6638

## CONTACT INFORMATION

E-MAIL INQUIRY:

Email inquiries may be directed to

[mcboss@mcboss.org](mailto:mcboss@mcboss.org)

ADDRESS:

Mercer County Board of Social Services

200 Woolverton Street

P.O. Box 1450

Trenton, NJ 08650-2099

## HOURS OF OPERATION

Monday and Wednesday through Friday:

8:30am - 4:30pm

Tuesday: 8:30am - 8:30pm

## NEW JERSEY EBT CARD WEBSITE

[HTTP://WWW.EBT.ACS-INC.COM](http://WWW.EBT.ACS-INC.COM)

## NEED TO CONTACT YOUR HMO?

**AMERIGROUP 1 (800) 600-4441,**

**UNITED HEALTHCARE 1 (800) 941-4647,**

**HORIZON 1 (877) 765-4325,**

**WELLCARE 1 (888) 453-3534**



## NJSNAP SPECIAL Food Assistance for Children Pandemic Electronic Benefits Transfer (P-EBT)



Pandemic-EBT (P-EBT) is a program to help purchase food for your child(ren) who are eligible for free-or reduced-price school meals, but whose schools have closed due to COVID-19. The one-time benefit amount of \$416.10, per eligible child, covers the days schools were closed due to COVID-19. An application is not necessary to receive this benefit. Pandemic-EBT (P-EBT) benefits were released beginning on Wednesday, July 8 for *SNAP recipients* on their Families First card. Families who are *not SNAP recipients* will begin receiving P-EBT cards the week of July 13. Please allow a week to ten days for your card to arrive. Instructions to activate your card are included in the envelope with your card. Go to [www.NJFamiliesFirst.com](http://www.NJFamiliesFirst.com) to create an account to view your current card balance and transaction history, as well as report lost or stolen cards. For information on the (P-EBT) program visit [www.nj.gov/humanservices/njsnap](http://www.nj.gov/humanservices/njsnap) or call MCBoss toll free at 1-(800) 564-1595.



## NJSAVE: ONE-STOP RESOURCE FOR OLDER NEW JERSEYANS

NJSave is the new online application from New Jersey Division of Aging Services. Older New Jerseyans and adults with disabilities in New Jersey are now just one click away from benefits and savings. NJSave enrolls eligible applicants into the following programs: New Jersey's *Pharmaceutical Assistance to the Aged and Disabled (PAAD)*; Medicare Savings Programs that provide extra help with premiums, *Medicare Part D deductibles and co-pays (LIS)*; *Hearing Aid Cost (HAAAD)* and, the *Lifeline Utility Assistance Program (LIHEAP)*. Get Help Now and Save Today! Visit the NJ Division of Aging Services at 1-800-792-9745 and <https://www.aging.nj.gov> or <https://www.state.nj.us/humanservices/doas/paad>.



**Make Sure You Get Your  
\$1,200 FEDERAL STIMULUS CHECK**

If your income doesn't require you to file taxes, you may miss out on the federal STIMULUS check, also known as the Economic Impact Payment. Go to [www.irs.gov/coronavirus/non-filers-enter-payment-info-here](http://www.irs.gov/coronavirus/non-filers-enter-payment-info-here) and apply through the "Non-filer" tool to be sure to get your stimulus check.

**Summer 2020 Holiday Schedule MCBoss  
will be closed on the following business days:**



- July 3 – Independence day
- September 7 – Labor Day

# Mercer County Board of Social Services Summer 2020