



THE MCBOSS BUZZ



What's New – What's Now – What's Happening In addition, how it affects you!

Call 1-844-REACHNJ

**Addiction is a Disease, Don't Wait, Don't Suffer
REACHNJ is Always here. Always live.**

ReachNJ is a 24/7 addictions hotline where people who have Substance Use Disorder (SUD) or friends and family of people with SUD can get immediate assistance and support from live New Jersey-based trained addiction counselors.

An individual who calls the program's toll-free number, **1-844-ReachNJ (732-2465)** will reach a live staff member who will help connect you to treatment.

ReachNJ will assist callers regardless of their insurance status. ReachNJ. Always here. Always live. **1-844-732-2465**

For any medical emergency, please immediately call or text 911



Flu season begins in October and continues into early spring; the peak season is in January and February. All residents are encouraged to be aware and to take preventative measures which includes getting your Influenza (Flu) Vaccine. To find Influenza (Flu) Vaccine locations in your area and for more information on the 2020-2021 Influenza (Flu) season, please contact your local municipality's Department of Health. For a complete list of Local Health Offices in Mercer County go to: <http://www.mercercounty.org/departments/human-services/division-of-public-health/local-health-offices>

Fall 2020 Holiday Schedule

MCBOSS will be closed on the following business days:

- October 12 - Columbus Day
- November 3 - Election Day
- November 11 - Veteran's Day
- November 26 - Thanksgiving Day
- November 27 - Day after Thanksgiving
- December 25 - Christmas Day



For more information, call 1(800) 564-1595 or visit www.mcboos.org

“CONTACT” of Mercer County

**Helping Seniors Who Live Alone
Telephone Reassurance Service**

This program provides a free daily outreach service to senior citizens who live alone. REASSURANCE Volunteers phone clients once each day to check on their well-being. Any senior citizen (60+) who lives alone in Mercer County is eligible for this free service.

How does TELEPHONE REASSURANCE work?

- A senior citizen who want to become a client of REASSURANCE, calls the CONTACT business office to sign up for the program at (609) 737-2000
- Staff meets with the senior, explain the program and obtain important information.
- A trained REASSURANCE volunteer is paired with each senior and is responsible for calling the senior daily at a prearranged time that is agreeable to both. The purpose of the call is simply to check on the well-being of the senior and should take no more than five minutes. If the senior does not answer, the volunteer calls for help.

What does CONTACT do?

- Outreach service to senior citizens who live alone
- A referral and information service
- A daily Reassurance call for seniors in Mercer County

The CONTACT volunteers offer comfort, referrals, crisis intervention and suicide prevention support with a focus on personal safety. CONTACT is a safe place to talk, chat or text.

CONTACT of Mercer County,
60 South Main Street,
Pennington, NJ 08534
Phone: 609-737-2000

www.contactofmercer.org/Reassurance

Mercer County Board of Social Services Fall 2020

CONTACT NUMBERS

Consumer Information-All Programs

(609) 989-4320

Adult Protective Services &

Adult Social Services

(609) 989-4346 or (609) 989-4347

Americans with Disabilities Act Coordinator

(609) 656-6301

Child Support-General Information

1-(877) NJKIDS1 (1-877-655-4371)

Emergency Assistance, Family Planning &

Early Periodic Screening and Treatment Programs

(609) 989-4451

Homeless Hotline

(609) 989-4320

After Hours Dial "211"

Fraud Tip Line

(609) 989-4400

Work First NJ Case Management Unit

(609) 989-6248

Toll Free Information-All Programs

1-(800) 564-1595

Fax (609) 394-6638

CONTACT INFORMATION

E-MAIL INQUIRY:

Email inquiries may be directed to mcboss@mcboss.org

ADDRESS:

Mercer County Board of Social Services

200 Woolverton Street

P.O. Box 1450

Trenton, NJ 08650-2099

HOURS OF OPERATION

Monday and Wednesday through Friday:

8:30 a.m. - 4:30 p.m.

Tuesday: 8:30 a.m. - 8:30 p.m.

NEW JERSEY EBT CARD WEBSITE

[HTTP://WWW.EBT.ACS-INC.COM](http://WWW.EBT.ACS-INC.COM)

NEED TO CONTACT YOUR HMO?

AMERIGROUP 1 (800) 600-4441,

UNITED HEALTHCARE 1 (800) 941-4647,

HORIZON 1 (877) 765-4325,

WELLCARE 1 (888) 453-3534

Kinship Navigator Program

Kinship caregivers are people who have taken on the responsibility of caring for their relatives' children.

This program was created to help caregivers to "navigate" their way through government programs and to find local support and resources.

The Kinship Navigator Program can provide information and referrals for a wide range of needs including:

- Family support groups
- Work First New Jersey/Temporary Assistance to Needy Families
- Medicaid coverage and services
- Child Support
- Housing Assistance
- Custody procedure and other legal services
- Child Care resources
- Educational Issues



To register, contact the Children's Home Society of N. J. at (609) 695-6274 or (tklgerman@chsonj.org). To learn more about the Kinship Navigator Program, call 211.

Opening to the Public Coming Soon!

Mercer County Board of Social Services is planning to open in the near future. While we continue servicing all of your needs remotely we look forward to safely reopening to the public as soon as possible!

Visit our website at www.mcboss.org frequently for the latest MCBOSS news and important community notices.

You can make updates and changes to your case online without coming into the agency. You will also find links with information on TANF, GA, SNAP, Child Support, Medicaid and more such as applying for benefits. In addition, www.mcboss.org you can get answers to many of your questions, print important forms needed to report a change/update and discover information available in your community and throughout the state of New Jersey.

You DO NOT need to come into the office to apply, renew or provide documentation for benefits:

- Look for the drop box located at the front door of MCBOSS located at 200 Woolverton Street, Trenton, New Jersey 08650.
- Send information or verification to MCBOSS via fax at (609) 394-6638
- Email MCBOSS at mcboss@mcboss.org or
- Call us toll free at 1 (800) 564-1595 or (609)989-4320
- Visit our website www.mcboss.org



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